



June 19th, 2024

To whom it may concern,

I am writing to wholeheartedly recommend New Horizon Janitorial Services for any and all janitorial and cleaning services you may require. Our company has been utilizing their services for the past year, and I can confidently say that their performance has been exemplary.

From the very beginning, Rene Gonzalez and the team has demonstrated a strong commitment to excellence. Their team is punctual, professional, and meticulous in their work. They have consistently gone above and beyond to ensure that our building is clean, well-maintained, and presentable. The attention to detail and the thoroughness of their cleaning processes are truly impressive.

One of the standout qualities of New Horizon is their ability to adapt to our evolving needs. Whether it involves regular maintenance or special cleaning projects, they have always been flexible and responsive. Their team is well-trained and equipped to handle a variety of cleaning tasks, from standard office cleaning to more specialized services such as biohazard cleaning and deep sanitization.

In addition to their high-quality cleaning services, they place a strong emphasis on customer service and relationship. Communication with Rene is always smooth and efficient. They are quick to address any concerns or special requests, ensuring that our needs are met promptly and satisfactorily. Their dedication to customer satisfaction is evident in every interaction we have had with them.

Overall, New Horizon has played an integral role in maintaining a clean and healthy work environment for our employees and visitors. Their reliability, professionalism, and dedication to quality make them an outstanding choice for any organization in need of top-tier janitorial services.

I am confident that they will exceed your expectations just as they have ours. If you have any questions or would like further information about our experience with them, please feel free to contact me directly at 510-813-0192 or ddickens@ngmbio.com

Thank you for considering New Horizon and I highly recommend them without reservation.

Sincerely,

Derrick Dickens
Director of Operations
ddickens@ngmbio.com
510-813-0192 (direct)
NGM Biopharmaceuticals, Inc